

Nominee: CBRE Site Team

Nomination title: M&O Uptime Institute Award

CBRE Data Centre Solutions site based 24/7 team were independently audited by the Uptime Institute carried out an independent audit of CBRE Maintenance and Operations (M&O) at the UBS data centre in West London which resulted in the successful award of the client Facility of the M&O stamp of approval being issued. An overall score of 87.8% was achieved, which is above average as recorded by Uptime.

UBS, an investment bank, has a global presence and to ensure a consistent approach to the management and operation of its critical facilities, uses the Uptime Institutes M&O assessment as its benchmark.

The CBRE team provide 24/7 support to the data centre and this is a proud moment for them! The award reflects the high standard to which they manage the site, assuring the client that its critical facilities are in safe hands.

What makes it all the more significant, is that it was accomplished during a major and critical M&E infrastructure project on site. This saw 18 months of construction and commissioning work, supported by the CBRE team, without any interruption to client services.

Contract manager Mark Hall said, "I would personally like to thank the site team, especially Shane West and James Halpin, the shift team on duty at the time of the audit. This is an outstanding result for the site and our client".

Why nominee should win

- The M&O Uptime Institute stamp of approval award was successfully achieved at the first attempt of trying
- Was accomplished during a major and critical M&E infrastructure project on site. This saw 18 months of construction and commissioning work, supported by the CBRE team, without any interruption or downtime to the critical site infrastructure and client services.
- Score of 87.8% achieved is above average score